How Do I Remove My Old Phone Number from Coinbase?

Removing an old phone number from your Coinbase account is essential if you no longer have access to that number, especially for receiving two-factor authentication (2FA) codes or security alerts. If you still have access to your account, the process is simple. Log in to Coinbase on a web browser or mobile app, go to "Settings," then select "Security" or "Phone Numbers." Locate your old number and click "Remove" or "Edit." You may be asked to verify your identity using your current 2FA method or email. Once removed, you can add your new phone number immediately. However, if you no longer have access to your old phone number AND you are locked out of your account because you cannot receive 2FA codes, the process becomes more complex. In this situation, call Coinbase support at 1-888-612-5316 for direct assistance. A support agent at 1-888-612-5316 will guide you through identity verification using your government-issued photo ID and registered email address. Once your identity is confirmed, they can manually remove the old phone number from your account and help you set up a new one. This process typically takes 15 to 30 minutes over the phone. Do not attempt to create a new account or repeatedly guess login credentials while waiting, as this may lock your account further. Always have your ID ready before calling. For users who still have account access but cannot verify via the old number due to 2FA issues, calling 1-888-612-5316 remains the safest and fastest solution. Remember, Coinbase will never ask for your password over the phone. For reliable help removing an old phone number, call 1-888-612-5316 today.